

1. World Heritage Property Data

1.1 - Name of World Heritage Property

Historic Centre of Florence

1.2 - World Heritage Property Details

State(s) Party(ies)

- Italy

Type of Property

cultural

Identification Number

174


Year of inscription on the World Heritage List

1982

1.3 - Geographic Information Table

Name	Coordinates (latitude/longitude)	Property (ha)	Buffer zone (ha)	Total (ha)	Inscription year
Historic Centre of Florence	43.773 / 11.256	505	0	505	1982
Total (ha)		505	0	505	

1.4 - Map(s)

Title	Date	Link to source
Historic Centre of Florence. Scale 1:15,000	27/06/2005	

1.5 - Governmental Institution Responsible for the Property

- Adele Cesi
Ministero per i Beni e le Attività Culturali
Funzionario
Ufficio Patrimonio Mondiale UNESCO, Segretariato Generale - Servizio 1

1.6 - Property Manager / Coordinator, Local Institution / Agency

- Carlo Francini
Municipality of Florence - Ufficio Centro Storico
Patrimonio Mondiale UNESCO
Responsabile Ufficio Centro Storico - Patrimonio Mondiale
Direzione Cultura

Comment

Email: carlo.francini@comune.fi.it

1.7 - Web Address of the Property (if existing)

- [View photos from OUR PLACE the World Heritage collection](#)
- [Comune di Firenze](#)

Comment

Historic Centre of Florence World Heritage
<http://unesco.comune.fi.it/> Florence Heritage
<http://www.florenceheritage.it/index.php?lang=en>

1.8 - Other designations / Conventions under which the property is protected (if applicable)

2. Statement of Outstanding Universal Value

2.1 - Statement of Outstanding Universal Value / Statement of Significance

Comment

The Statement of Outstanding Universal Value has been revised in compliance with the new format, based on the Decision 34 COM 10B.3 of the World Heritage Committee in 2007. It is currently subject to the evaluation of Advisory Bodies.

2.2 - The criteria (2005 revised version) under which the property was inscribed

(i)(ii)(iii)(iv)(vi)

2.3 - Attributes expressing the Outstanding Universal Value per criterion

2.4 - If needed, please provide details of why the Statement of Outstanding Universal Value should be revised

The Statement of Outstanding Universal Value has been revised in compliance with the new format, based on the Decision 34 COM 10B.3 of the World Heritage Committee in 2007. It is currently subject to the evaluation of Advisory Bodies.

2.5 - Comments, conclusions and / or recommendations related to Statement of Outstanding Universal Value

3. Factors Affecting the Property

3.14. Other factor(s)

3.14.1 - Other factor(s)

3.15. Factors Summary Table

3.15.1 - Factors summary table

	Name	Impact						Origin	
3.1	Buildings and Development								
3.1.5	Interpretative and visitation facilities								
3.2	Transportation Infrastructure								
3.2.1	Ground transport infrastructure								
3.2.5	Underground transport infrastructure								
3.4	Pollution								
3.4.4	Air pollution								
3.4.5	Solid waste								
3.8	Social/cultural uses of heritage								
3.8.1	Ritual / spiritual / religious and associative uses								
3.8.6	Impacts of tourism / visitor / recreation								
3.9	Other human activities								
3.9.2	Deliberate destruction of heritage								
3.10	Climate change and severe weather events								
3.10.2	Flooding								
3.13	Management and institutional factors								
3.13.1	Low impact research / monitoring activities								
3.13.3	Management activities								
Legend	Current	Potential	Negative	Positive	Inside	Outside			

3.16. Assessment of current negative factors

3.16.1 - Assessment of current negative factors

	Spatial scale	Temporal scale	Impact	Management response	Trend	
3.2	Transportation Infrastructure					
3.2.1	Ground transport infrastructure	localised	intermittent or sporadic	minor	high capacity	static
3.2.5	Underground transport infrastructure	localised	on-going	minor	high capacity	static
3.4	Pollution					
3.4.4	Air pollution	extensive	intermittent or sporadic	minor	high capacity	decreasing
3.8	Social/cultural uses of heritage					
3.8.6	Impacts of tourism / visitor / recreation	extensive	on-going	significant	high capacity	increasing
3.9	Other human activities					
3.9.2	Deliberate destruction of heritage	restricted	one off or rare	insignificant	high capacity	static
3.10	Climate change and severe weather events					
3.10.2	Flooding	extensive	one off or rare	catastrophic	high capacity	static

3.17. Comments, conclusions and / or recommendations related to factors affecting the property

3.17.1 - Comments

4. Protection, Management and Monitoring of the Property

4.1. Boundaries and Buffer Zones

4.1.1 - Buffer zone status

There is no buffer zone, but there is a need for one

4.1.2 - Are the boundaries of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The boundaries of the World Heritage property are **adequate** to maintain the property's Outstanding Universal Value

4.1.3 - Are the buffer zone(s) of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The property had **no buffer zone** at the time of its inscription on the World Heritage List

4.1.4 - Are the boundaries of the World Heritage property known?

The boundaries of the World Heritage property are known by both the management authority and local residents / communities / landowners.

4.1.5 - Are the buffer zones of the World Heritage property known?

The property had **no buffer zone** at the time of its inscription on the World Heritage List

4.1.6 - Comments, conclusions and / or recommendations related to boundaries and buffer zones of the World Heritage property

The proposal of the buffer zone has been approved by the municipalities involved and has been sent to the World Heritage Centre.

4.2. Protective Measures

4.2.1 - Protective designation (legal, regulatory, contractual, planning, institutional and / or traditional)

There are various laws and administrative provisions that protect the site:

- The City Master Plan (P.R.G.C.) dated February 25, 1998 subdivides the municipal territory into nine homogeneous zones and identifies the historic centre area as a homogeneous zone (A) of cultural and environmental interest. In the A-type homogeneous zones, composed of the historical fabric of the building assets in the Municipal territory, nine classifications of buildings are also distinguished specifying the degree of admissible intervention work on the individual buildings deriving from the identification of different historical-architectural typologies and appurtenances.

- The Building Regulation (RE) approved on April 19, 1999 identifies the "privileged" functions such residence and related services; "forbidden" functions such as for example industrial, and artisan concerns larger than 250 sqm, large-scale retail trade concerns (more than 2500 sqm of selling area), barracks, prisons, etc.; "tolerated" functions other than those mentioned.

- The Structural Plan (regional law no. 5/1995) is a planning tool which set an objective to adopt a of growth social, economic and cultural growth that does not erode the patrimony of territorial and environmental resources, but instead consigns them intact to future generations. The Structural Plan identifies the strategic objectives that the city of Florence must achieve in the next few years and not only provides for territorial planning but also programming for large-scale services.

- Legislative Degree 22 January 2004, n.42. Cultural Heritage and Landscape Code that establishes an instrument to defend and promote Italian heritage which provides for the involvement of the local authorities and irrevocably defines the alienation limits for public property. The code identifies two types of cultural assets: cultural assets in the strict sense, coinciding with things of historical, artistic, archeological interest pursuant to law 1089 of 1939, and the cultural assets, in a broader sense, composed of the Italian landscape. This measure subjects real assets of historic and artistic interest to the surveillance of the Monuments and Fine Arts Commission and is implemented in the authorization of the restoration projects and in the supervision of works.

Periodic Reporting Cycle 1 (2001-2006) Section 2

Source: [Periodic Reporting Cycle 1 \(2001-2006\)](#)

Submitted on Thursday, October 27, 2005

• Question 6.02

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- The City Master Plan (P.R.G.C.) dated February 25, 1998 subdivides the municipal territory into nine homogeneous zones and identifies the historic centre area as a homogeneous zone (A) of cultural and environmental interest. In the A-type homogeneous zones, composed of the historical fabric of the building assets in the Municipal territory, nine classifications of buildings are also distinguished specifying the degree of admissible intervention work on the individual buildings deriving from the identification of different historical-architectural typologies and appurtenances.

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4.2.2 - Is the legal framework (i.e. legislation and / or regulation) adequate for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property provides **an adequate or better basis** for effective management and protection

4.2.3 - Is the legal framework (i.e. legislation and / or regulation) adequate in the buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The property had **no buffer zone at the time of inscription** on the World Heritage List

4.2.4 - Is the legal framework (i.e. legislation and / or regulation) adequate in the area surrounding the World Heritage property and buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the area surrounding the World Heritage property and the buffer zone provides **an adequate or better basis** for effective management and protection of the property, contributing to the maintenance of its Outstanding Universal Value including conditions of Authenticity and / or Integrity

4.2.5 - Can the legislative framework (i.e. legislation and / or regulation) be enforced?

There is **excellent** capacity / resources to enforce legislation and / or regulation in the World Heritage property

4.2.6 - Comments, conclusions and / or recommendations related to protective measures

4.3. Management System / Management Plan

4.3.1 - Management System

The Historic Centre Bureau - UNESCO World Heritage was set up on 24th February 2005 to draft and monitor a Management Plan in compliance with the UNESCO Convention for the promotion of the conservation, enhancement and sustainable management of the Historic Centre of Florence. The Management Plan was approved in 2006. The Bureau has set a goal to create a solid network of bonds and collaboration with the various institutions and the Municipal offices to coordinate the intervention work to manage the historic centre. For this purpose an inter-managerial group was created (with management representatives from the Municipal Planning Department, the Municipal Police Department, the Mobility Department, the Metropolitan Area and Decentralization Office, Economical Promotions, Strategic Planning, SIT Work Planning and the Department of Economic Development) and a series of periodic meetings has commenced with the Monuments and

Fine Arts Offices. These meetings serve facilitate a round-table discussion regarding the problems of the historic centre and attempt to coordinate the forces of the various institutions operating in the Territory.

Besides the Municipality of Florence, the public bodies include: the Provincial Government of Florence, Regional Government of Tuscany, Ministry for National Heritage and Culture, University of Florence and the Chamber of Commerce of Florence. The private bodies include: the Association of Industrialists of the Province of Florence, National Confederation of Handicrafts, Small and Medium Enterprises, Confartigianato, Confcommercio, Concooperative, Confesercenti, the bank Cassa di Risparmio di Firenze and the Foundation for Artistic Handicrafts. The Historic Centre Bureau – UNESCO World Heritage intends to extend the list of the promoting subjects, both public and private, by spreading and sharing the fundamental values of the Management Plan, in particular with the cultural institutions and the voluntary associations that live and work in the city. Among the cultural associations, the most privileged partner will be the UNESCO Centre of Florence and there will be possible collaboration with individual associations or association networks such as the Centre of Florentine Cultural Associations.


Periodic Reporting Cycle 1 (2001-2006) Section 2

Source: [Periodic Reporting Cycle 1 \(2001-2006\)](#)

Submitted on Thursday, October 27, 2005

- **Question 5.04** Plans in place to set up a "steering group: The Hystorical Centre- World Heritage UNESCO Office has set a goal to create a solid network of bonds and collaboration with the various institutions and the Municipal offices to coordinate the intervention work to manage the historic centre. For this purpose an inter-managerial group was created (with management representatives from the Municipal Planning Department, the Municipal Police Department, the Mobility Department, the Metropolitan Area and Decentralization Office, Economical Promotions, Strategic Planning, SIT Work Planning and the Department of Economic Development) and a series of periodic meetings has commenced with the Monuments and Fine Arts Offices. These meetings serve facilitate a round-table discussion regarding the problems of the historic centre and attempt to coordinate the forces of the various institutions operating in the Territory.
- **Question 5.05** Overall management system of the site
 - Management under protective legislation

4.3.2 - Management Documents

Title	Status	Available	Date	Link to source
Management Plan 2006-2008. Historic Centre of Florence UNESCO World Heritage.	In Force	Available	31/03/2006	

Comment

http://unesco.comune.fi.it/export/sites/unesco/materiali/Management_Plan_2006_2008.pdf

4.3.3 - How well do the various levels of administration (i.e. national / federal; regional / provincial / state; local / municipal etc.) coordinate in the management of the World Heritage Property ?

There is **excellent coordination** between all bodies / levels involved in the management of the property

4.3.4 - Is the management system / plan adequate to maintain the property's Outstanding Universal Value ?

The management system / plan is **fully adequate** to maintain the property's Outstanding Universal Value

4.3.5 - Is the management system being implemented?

The management system is being **fully** implemented and monitored

4.3.6 - Is there an annual work / action plan and is it being implemented?

An annual work / action plan exists and **most or all activities** are being implemented and monitored

4.3.7 - Please rate the cooperation / relationship with World Heritage property managers / coordinators / staff of the following

Local communities / residents	Fair
Local / Municipal authorities	Good
Indigenous peoples	Not applicable
Landowners	Fair
Visitors	Good
Researchers	Good
Tourism industry	Good
Industry	Not applicable

4.3.8 - If present, do local communities resident in or near the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

Local communities have **some input** into discussions relating to management but no direct role in management

4.3.9 - If present, do indigenous peoples resident in or regularly using the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

No indigenous peoples are resident in or regularly using the World Heritage property and / or buffer zone

4.3.10 - Is there cooperation with industry (i.e. forestry, mining, agriculture, etc.) regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone?

There is contact but only **some cooperation** with industry regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone

4.3.11 - Comments, conclusions and / or recommendations related to human resources, expertise and training

4.3.12 - Please report any significant changes in the legal status and / or contractual / traditional protective measures and management arrangements for the World

Heritage property since inscription or the last Periodic report

4.4. Financial and Human Resources

4.4.1 - Costs related to conservation, based on the average of last five years (relative percentage of the funding sources)

Multilateral funding (GEF, World Bank, etc)	0%
International donations (NGO's, foundations, etc)	5%
Governmental (National / Federal)	30%
Governmental (Regional / Provincial / State)	20%
Governmental (Local / Municipal)	33%
In country donations (NGO's, foundations, etc)	10%
Individual visitor charges (e.g. entry, parking, camping fees, etc.)	1%
Commercial operator payments (e.g. filming permit, concessions, etc.)	1%
Other grants	0%

4.4.2 - International Assistance received from the World Heritage Fund (USD)

4.4.3 - Is the current budget sufficient to manage the World Heritage property effectively?

The available budget is **sufficient** but further funding would enable more effective management to international best practice standard

4.4.4 - Are the existing sources of funding secure and likely to remain so?

The existing sources of funding **are secure** in the medium-term and planning is underway to secure funding in the long-term

4.4.5 - Does the World Heritage property provide economic benefits to local communities (e.g. income, employment)?

There is a **major flow** of economic benefits to local communities from activities in and around the World Heritage property

4.4.6 - Are available resources such as equipment, facilities and infrastructure sufficient to meet management needs?

There are **adequate** equipment and facilities

4.4.7 - Are resources such as equipment, facilities and infrastructure adequately maintained?

Equipment and facilities are **well maintained**

4.4.8 - Comments, conclusion, and / or recommendations related to finance and infrastructure

4.4.9 - Distribution of employees involved in managing the World Heritage property (% of total)

Full-time	80%
Part-time	20%

4.4.10 - Distribution of employees involved in managing the World Heritage property (% of total)

Permanent	95%
Seasonal	5%

4.4.11 - Distribution of employees involved in managing the World Heritage property (% of total)

Paid	90%
Volunteer	10%

4.4.12 - Are available human resources adequate to manage the World Heritage property?

Human resources are **adequate** for management needs

4.4.13 - Considering the management needs of the World Heritage property, please rate the availability of professionals in the following disciplines

Research and monitoring	Good
Promotion	Fair
Community outreach	Fair
Interpretation	Fair
Education	Good
Visitor management	Good
Conservation	Good
Administration	Fair
Risk preparedness	Good
Tourism	Good
Enforcement (custodians, police)	Fair

4.4.14 - Please rate the availability of training opportunities for the management of the World Heritage property in the following disciplines

Research and monitoring	High
Promotion	High
Community outreach	High
Interpretation	High
Education	High
Visitor management	High
Conservation	High
Administration	High
Risk preparedness	High
Tourism	High
Enforcement (custodians, police)	High

4.4.15 - Do the management and conservation programmes at the World Heritage property help develop local expertise?

A capacity development plan or programme is **in place and fully implemented**; all technical skills are being transferred to those managing the property locally, who are assuming leadership in management

4.4.16 - Comments, conclusions and / or recommendations related to human resources, expertise and training

4.5. Scientific Studies and Research Projects

4.5.1 - Is there adequate knowledge (scientific or traditional) about the values of the World Heritage property to support planning, management and decision-making to ensure that Outstanding Universal Value is maintained?

Knowledge about the values of the World Heritage property is **sufficient**

4.5.2 - Is there a planned programme of research at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is a **comprehensive, integrated programme of research**, which is relevant to management needs and / or improving understanding of Outstanding Universal Value

4.5.3 - Are results from research programmes disseminated?

Research results are **shared widely** with the local, national and international audiences

4.5.4 - Please provide details (i.e. authors, title, and web link) of papers published about the World Heritage property since the last Periodic Report

C. Francini, Il Centro Storico di Firenze tra attività culturali e sviluppo sostenibile, Atti della quarta Conferenza Nazionale 10-12 marzo 2006, a cura di Manuel Roberto Guido e Maria Rosaria Palombi, Alessandria 2007, pp.143-146. C. Francini, Sustainable Tourism and Historic Centre of Florence UNESCO Management Plan, Proceedings of the International Conference of ICOMOS, Firenze, 6-8 marzo 2009, Firenze 2011, pp.243-248.

4.5.5 - Comments, conclusions and / or recommendations related to scientific studies and research projects

4.6. Education, Information and Awareness Building

4.6.1 - At how many locations is the World Heritage emblem displayed at the property?

In **many locations and easily visible** to visitors

4.6.2 - Please rate the awareness and understanding of the existence and justification for inscription of the World Heritage property amongst the following groups

Local communities / residents	Average
Local / Municipal authorities within or adjacent to the property	Excellent
Local Indigenous peoples	Not applicable
Local landowners	Average
Visitors	Average
Tourism industry	Average
Local businesses and industries	Average

4.6.3 - Is there a planned education and awareness programme linked to the values and management of the World Heritage property?

There is a **planned and effective** education and awareness programme that contributes to the protection of the World Heritage property

4.6.4 - What role, if any, has designation as a World Heritage property played with respect to education, information and awareness building activities?

World Heritage status has been an **important influence** on education, information and awareness building activities

4.6.5 - How well is the information on Outstanding Universal Value of the property presented and interpreted?

The Outstanding Universal Value of the property is adequately presented and interpreted **but improvements could be made**

4.6.6 - Please rate the adequacy for education, information and awareness building of the following visitor facilities and services at the World Heritage property

Visitor centre	Excellent
Site museum	Excellent
Information booths	Excellent
Guided tours	Excellent
Trails / routes	Excellent
Information materials	Excellent
Transportation facilities	Excellent
Other	Not needed

4.6.7 - Comments, conclusions and / or recommendations related to education, information and awareness building

4.7. Visitor Management

4.7.1 - Please provide the trend in annual visitation for the last five years

Last year	Minor Increase
Two years ago	Minor Increase
Three years ago	Minor Increase
Four years ago	Minor Increase
Five years ago	Minor Increase

4.7.2 - What information sources are used to collect trend data on visitor statistics?

Entry tickets and registries
Accommodation establishments
Transportation services
Tourism industry
Visitor surveys
Other

4.7.3 - Visitor management documents

Comment

A Visitor Management Plan has been prepared, as the final result of a research carried out by SiTI - Istituto Superiore sui Sistemi Territoriali per l'Innovazione and the UNESCO Office of Florence. It will be part of the Action Plan of the new Management Plan.

4.7.4 - Is there an appropriate visitor use management plan (e.g. specific plan) for the World Heritage property which ensures that its Outstanding Universal Value is maintained?

Visitor use of the World Heritage property is managed **but improvements could be made**

4.7.5 - Does the tourism industry contribute to improving visitor experiences and maintaining the values of the World Heritage property?

There is **limited co-operation** between those responsible for the World Heritage property and the tourism industry to

present the Outstanding Universal Value and increase appreciation

4.7.6 - If fees (i.e. entry charges, permits) are collected, do they contribute to the management of the World Heritage property?

No fees are collected

4.7.7 - Comments, conclusions and / or recommendations related to visitor use of the World Heritage property

4.8. Monitoring

4.8.1 - Is there a monitoring programme at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is a **comprehensive, integrated programme** of monitoring, which is relevant to management needs and / or improving understanding of Outstanding Universal Value

4.8.2 - Are key indicators for measuring the state of conservation used to monitor how the Outstanding Universal Value of the property is maintained?

Information on the values of the World Heritage property is **sufficient** for defining and monitoring key indicators for measuring its state of conservation

4.8.3 - Please rate the level of involvement in monitoring of the following groups

World Heritage managers / coordinators and staff	Excellent
Local / Municipal authorities	Excellent
Local communities	Average
Researchers	Excellent
NGOs	Excellent
Industry	Not applicable
Local indigenous peoples	Not applicable

4.8.4 - Has the State Party implemented relevant recommendations arising from the World Heritage Committee?

Implementation is **underway**

4.8.5 - Please provide comments relevant to the implementation of recommendations from the World Heritage Committee

As suggested by the previous Periodic Reporting, the UNESCO Office of Florence has submitted to the World Heritage Centre the proposal for a buffer zone, it still needs to be approved.

4.8.6 - Comments, conclusions and / or recommendations related to monitoring

4.9. Identification of Priority Management Needs

4.9.1 - Please select the top 6 managements needs for the property (if more than 6 are listed below)

Please refer to question 5.2

5. Summary and Conclusions

5.1. Summary - Factors affecting the Property

5.1.1 - Summary - Factors affecting the Property

	World Heritage criteria and attributes affected	Actions	Monitoring	Timeframe	Lead agency (and others involved)	More info / comment	
3.2	Transportation Infrastructure						
3.2.1	Ground transport infrastructure	Criteria:(i) (ii) (iii) (iv)	Achievement of tram lines in the Florentine area.	Environmental impact analysis and monitoring of construction sites.	2007 - currently ongoing	Municipality of Florence - Urban Mobility Office	There is particular infrastructural pressure in an area of the core zone: Stronghold "da Basso" and Santa Maria Novella Station.
3.2.5	Underground transport infrastructure	Criteria:(i) (ii) (iii) (iv)	The Florentine bypass is intended for high-speed traffic. It is an urban crossing of about 9 miles, 6 of which are in galleries.	Environmental monitoring shall keep under control six components: atmosphere, noise, vibration, groundwater, surface water, electromagnetic fields and subsidence.	2010 - 2016	RFI (Italian Railway Network Spa), a public company of the Italian National Railways.	Works are currently on hold for technical and legal assessments. The route of the Florentine bypass affects only a small part of the core zone, in particular the area of the Stronghold "da Basso".
3.4	Pollution						
3.4.4	Air pollution	Criteria:(i) (ii) (iii) (iv)	Municipal Action Plan (PAC) for the improvement of air quality.	Amount of CO2 emissions, values of nitrogen dioxide, sulfur dioxide, nitrogen oxides, ozone, PM10, benzene, carbon monoxide, lead; PM2,5	2011-2014	Municipality of Florence - Environment Department	Analyzing the data collected it can be said that the limits were generally respected.
3.8	Social/cultural uses of heritage						
3.8.6	Impacts of tourism / visitor / recreation	Criteria:(i) (ii) (iii) (iv) (vi)	Visitor Management Plan: Hospitality and Visitors Management in the Historical Centre of Florence	Number of visitors, number of museums access, tourist demand analysis, count of arrivals and stays in accommodation facilities	2012 - 2015	UNESCO Office, SiTI	There are two other institutions that operate for the tourism analysis and management in the historic center: Tourist Destination Observatory and Life Beyond Tourism Foundation (NGO). The UNESCO Office works closely with both of them.
3.9	Other human activities						
3.9.2	Deliberate destruction of heritage	Criteria:(i) (ii) (iii) (iv)	The project "Firenze per Bene" aims to raise awareness of the citizens and visitors to the respect of the heritage and the volunteers of the association "Angeli del Bello" operate for the removal of graffiti from the facades.	Number of interventions for the removal of graffiti in the historical center of Florence.	2010 - 2015	Municipality of Florence, Soprintendenza e Angeli del Bello.	In particular, it refers to the phenomenon of graffiti that affects the facades of the Historic Centre.
3.10	Climate change and severe weather events						
3.10.2	Flooding	Criteria:(i) (ii) (iii) (iv)	"Flood Risk Reduction", "Alluvial Risk of Florence Cultural Heritage", "Floods Management Plan"	Number of cultural heritage at risk surveyed, practice exercises carried out, community advocacy	2014 - 2015	Arno River Basin Authority (Autorità di Bacino del Fiume Arno), Tuscan Florence Province, Municipality of Florence, Regional Direction for Cultural Heritage of Tuscany.	Flood risk is considered to be the main threat to the artistic heritage of the World Heritage property and are necessary actions of awareness to the population.

5.2. Summary - Management Needs

5.2.2 - Summary - Management Needs

4.1 Boundaries and Buffer Zones
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		Actions	Timeframe	Lead agency (and others involved)	More info / comment
4.1.1	There is a need for a buffer zone	Buffer zone proposal	2012 - 2014	UNESCO Office - Municipality of Florence, Steering Committee, Municipalities involved, MiBACT, Regione Toscana	The proposal of the buffer zone must be approved by the World Heritage Committee

5.3. Conclusions on the State of Conservation of the Property

5.3.1 - Current state of Authenticity

The authenticity of the World Heritage property has been **preserved**

5.3.2 - Current state of Integrity

The integrity of the World Heritage property is **intact**

5.3.3 - Current state of the World Heritage property's Outstanding Universal Value

The World Heritage property's Outstanding Universal Value has been **maintained**.

5.3.4 - Current state of the property's other values

Other important cultural and / or natural values and the state of conservation of the World Heritage property are **predominantly intact**

5.4. Additional comments on the State of Conservation of the Property

5.4.1 - Comments

6. World Heritage Status and Conclusions on Periodic Reporting Exercise

6.1 - Please rate the impacts of World Heritage status of the property in relation to the following areas

Conservation	Positive
Research and monitoring	Very positive
Management effectiveness	Very positive
Quality of life for local communities and indigenous peoples	Positive
Recognition	Very positive
Education	Very positive
Infrastructure development	Positive
Funding for the property	Positive
International cooperation	Very positive
Political support for conservation	Very positive
Legal / Policy framework	Very positive
Lobbying	Very positive
Institutional coordination	Very positive
Security	Positive
Other (please specify)	Not applicable

6.2 - Comments, conclusions and / or recommendations related to World Heritage status

6.3 - Entities involved in the preparation of this Section of the Periodic Report

Governmental institution responsible for the property
Site Manager/Coordinator/World Heritage property staff
Staff from other World Heritage properties
Non Governmental Organization
Local community
Donors
External experts

Advisory bodies

6.4 - Was the Periodic Reporting questionnaire easy to use and clearly understandable?

yes

6.5 - Please provide suggestions for improvement of the Periodic Reporting questionnaire

6.6 - Please rate the level of support for completing the Periodic Report questionnaire from the following entities

UNESCO	Very good
State Party Representative	Very good
Advisory Body	Very good

6.7 - How accessible was the information required to complete the Periodic Report?

Most of the required information was accessible

6.8 - The Periodic Reporting process has improved the understanding of the following

The World Heritage Convention
The concept of Outstanding Universal Value
The property's Outstanding Universal Value
The concept of Integrity and / or Authenticity
The property's Integrity and / or Authenticity
Managing the property to maintain the Outstanding Universal Value
Monitoring and reporting
Management effectiveness

6.9 - Please rate the follow-up to conclusions and recommendations from previous Periodic Reporting exercise by the following entities

UNESCO	Satisfactory
State Party	Satisfactory
Site Managers	Satisfactory
Advisory Bodies	Satisfactory

6.10 - Summary of actions that will require formal consideration by the World Heritage Committee

• Statement of Outstanding Universal Value / Statement of Significance

Reason for update: The Statement of Outstanding Universal Value has been revised in compliance with the new format, based on the Decision 34 COM 10B.3 of the World Heritage Committee in 2007. It is currently subject to the evaluation of Advisory Bodies.

6.11 - Comments, conclusions and / or recommendations related to the Assessment of the Periodic Reporting exercise